

PILAR GONZALEZ MUNOZ

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PROFESSIONAL SUMMARY

Highly accomplished and strategic **Learning & Development Leader** with 7+ years of progressive experience architecting and implementing comprehensive L&D strategies that directly impact organizational performance and talent growth. Proven expertise in integrating **AI and digital technologies** to deliver scalable, personalized learning experiences across corporate and educational sectors. Adept at driving executive alignment, managing complex global projects, and using data-driven evaluation to ensure program effectiveness and continuous improvement.

WORK EXPERIENCE

BOUNDLESS LIFE

Learning And Development Specialist | Remote

Sep 2025 – Present

- **Architected and executed a comprehensive L&D strategy** across the organization, achieving executive alignment to directly link professional development initiatives with core business goals.
- **Drove innovation and efficiency** by integrating **AI-driven tools and digital learning technologies** to personalize content and optimize operational workflow.
- Catalyzed performance improvements by overhauling onboarding and professional development, significantly **accelerating new hire ramp-up**, and enhancing the employee experience.

NETEX

Learning Experience Coordinator | Remote

January 2025 – August 2025

- **Directed the end-to-end content production pipeline**, coordinating cross-functional internal and external teams to guarantee on-time delivery and adherence to stringent quality benchmarks.
- Functioned as the primary strategic liaison between high-profile clients and instructional experts, translating business needs into effective pedagogical strategies.

DENVER PUBLIC SCHOOLS

Learning & Development Specialist | Denver, CO

May 2024 – December 2024

- **Designed and deployed targeted L&D and cultural transition programs** for 50+ international educators, facilitating seamless cultural integration and professional support.
- Spearheaded strategic **recruitment and retention initiatives** for the international talent pipeline.
- Managed the full lifecycle of the online **Professional Certification program**, ensuring compliance and staff accreditation.

NETEX

Instructional Designer | Remote

January 2024 – December 2024

- **Authored and executed learner-centric design training** for major clients (e.g., Amazon), applying cutting-edge adult learning theories to maximize engagement and knowledge retention.
- Utilized agile methodologies (Kanbanize, Basecamp) to align content development with aggressive delivery timelines.

DENVER PUBLIC SCHOOLS

Bilingual Senior Team Lead | Denver, CO

June 2022 – April 2024

- **Led a cross-functional team**, overseeing operations, data governance, and compliance for the Early Childhood program.
- **Directed comprehensive academic and professional development initiatives** for 30+ teachers, directly impacting instructional quality.
- Designed and facilitated impactful PD programs, achieving a **75% success rate in teacher development goals** (2022-2023).
- Honored as a **Distinguished Leader** for exceptional impact on team performance, coaching, and student growth.

DENVER PUBLIC SCHOOLS

Bilingual Instructional Facilitator | Denver, CO

July 2015 – May 2022

- Delivered specialized bilingual instruction, leveraging instructional design principles to accelerate academic growth.
- Conducted rigorous gap analysis and diagnostic assessments to inform instructional strategy and program implementation.

EDUCATION

- **MicroMaster in Instructional Design**, University System of Maryland
 - **Project Management Certificate**, Google
 - **Master's Degree in Education and Bachelor's in Psychology**, UAM, Madrid
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SKILLS

- **L&D Strategy & Leadership:** Needs Assessment, Executive Alignment, Performance Consulting, Global Program Deployment.
- **Instructional Design:** ADDIE, SAM, Adult Learning Theory, Gamification, Scenario-Based Learning, Microlearning.
- **Technology & Tools:** AI-Driven Learning, LMS Administration, SCORM/xAPI, Articulate Storyline, Adobe Captivate, Video Editing, Basecamp, Kanbanize.
- **Language:** Spanish (Native), English (Fluent).